

NATIONAL LCP OFFICE

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THE CODE OF HEALTH AND DISABILITY SERVICES CONSUMERS' RIGHTS

1. *Right to be treated with respect*
2. *Right to freedom from discrimination, coercion, harassment and exploitation*
3. *Right to dignity and independence*
4. *Right to services of an appropriate standard*
5. *Right to effective communication*
6. *Right to be fully informed*
7. *Right to make an informed choice and give informed consent*
8. *Right to support*
9. *Rights in respect of teaching or research*
10. *Right to complain*

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NATIONAL LCP
OFFICE
NEW ZEALAND

Liverpool Care Pathway

for the

Dying Patient

(LCP)

LIVERPOOL CARE PATHWAY FOR THE DYING PATIENT (LCP)

The Liverpool Care Pathway for the Dying Patient (LCP) is an integrated care pathway that was developed in the UK to transfer the hospice model of best practice care of the dying in the last days and hours of life (Ellershaw and Wilkinson). The LCP guides health care professionals to deliver evidence-based care to dying patients and their families/whānau, irrespective of place of care or diagnosis.

Dedicated systematic approaches and pathways have a key role in improving end of life care. The National LCP Office NZ is supported by the Ministry of Health to coordinate the sustainable implementation of the LCP across all care settings in NZ.

Reference:

Ellershaw, J and Wilkinson, S. (2003). Care of the dying: A pathway to excellence. Oxford: Oxford University Press

DRIVING UP QUALITY FOR CARE OF THE DYING

The NZ Palliative Care Strategy (2001) is underpinned by the need for equitable access to quality care for all dying people and their families/whānau in NZ. The LCP is a tool capable of driving up quality for care of the dying. Generalist and specialist palliative care providers are encouraged to work collaboratively to implement the LCP in people's homes, residential care facilities, hospitals and hospices.

The National LCP Office NZ works with the LCP Central Team in Liverpool (UK) to maintain the integrity of the 'Liverpool model' – a '10 Step Continuous Quality Improvement Programme' to ensure the success and sustainability of the LCP in NZ.

FUNCTIONS OF THE NATIONAL LCP OFFICE - NEW ZEALAND

- LCP project management advice and support
- Pre and post-LCP implementation audit advice and support
- NZ LCP documents and associated resources
- LCP document control
- LCP teaching resources
- Support information for family/whānau
- National LCP Training Days
- Access to the national LCP information network and newsletter
- A LCP-related continuous quality improvement tool